



Terms and conditions

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Purpose of contract

The purpose of contract is to teach you the French language so that you could effectively speak it in every kind of situations in France. You will learn the *international standard French*, which is mainly the French spoken in the Loire Valley in France. This French give you the possibility to be understood in every french speaking country of the world. We ask you to have the suitable attitude for (student - teacher) relation. The teacher knows better than you. In order to make the learning process successful and to build the credibility of the school, we ask you respect, wish to understand, humility, work, enthusiasm. You are not in a grocery but in a school. Fairlingua doesn't sell hours of French but suggest you a common learning process.

Number of hours

32 lessons / level . The two last lessons are for exam and results / explanations.

Duration of lessons

from 45 to 90 mn. For 90 mn lesson, a break of 10 mn is done after 40. The time of the lesson is determined by the teacher to achieve the objectives of the contract in 32 lessons.

Age of students

From 14 to ... For teenagers a test of 3 - 4 lessons has to be done to see if it works. Parents have to pay directly Fairlingua for 32 lessons at once.

Number of students

Fairlingua provides one to one lessons. For groups, a test is made so that all students should have exactly the same level at the beginning. Well begun is half done.

Free days

National days in France.

Schedule time

According to the needs of student and capacity of teacher. Both sides do their best to find a good time and avoid night work.

Teaching language

Is possible, the native language of student. If not, english. Very quickly by the way, the purpose is to use only French (explaining a new world with simple ones known by student).

Book, matériel

According to needs and budget of student. The teacher and the students are free to choose any method as long as the level is reached after 32 lessons.

Syllabus

The ALTE "Can" syllabus . There is 6 levels from complete beginner to advanced. French is not specially difficult if well taught; From 6 months to 3 years, according to your needs and motivation, you can learn it.

Specialized French

The syllabus is the same adapted to your needs (for example : French of Belgium, of Switzerland or of Quebec), business French, diplomatic French, juridic French and French for tourism. Due to preparation, an extra fee can be asked from your teacher or a specific skilled teacher suggested.

Homework

There is and you have to do it. It is a part of the contract and a valid reason to end it if you repeatedly doesn't make it. The teacher, who knows his/her job, is the only one to know how intensively it has to be given. Suggestions are welcome but not a right. Your main right as student is to work and do what your teacher ask.

Trial lesson	Take an appointment and try one lesson. If you are satisfied, you pay the lessons with the package program / package which fit your needs. If you decide not to choose Fairlingua, you pay nothing at all. If you are satisfied and pay the first lesson, you can of course take your time to begin the lessons in the best time for you. For teenagers, the trial time is increased until the teacher has enough informations to accept or not the mission.
Currency	Euro (€) converted in your currency.
Paielement	After trial lesson and before each lesson. One lesson is always paid in advance. The last one is free (refund of deposit). In case of late cancelation, this deposit is systematically used to pay the lesson which was not cancelled in time (see : cancelation)
Validity of lessons	When you choose a program or package, you can use your lessons during all their time of validity. You can change the time of lesson as you want according to possibilities of teacher and as long as you tell it by e mail or SMS. Practically, Fairlingue will try to find the way to provide all lessons during the time of validity of the package you choosed. We advice you to choose a fix weekly schedule so that your brain should catch a routine of learning.
Cancelation of lesson	If you cancel a confirmed lesson less than 24 hours before the lesson, you have to pay this lesson and get homework by e mail to replace it. The homework follow the syllabus. Be aware that the attendance rate will be written on the certificate your receive in the end of course !! If you are not able to learn due to illness or injury, you can choose to receive homework by e mail to replace the normal one. In this case, the final certificate count these lessons as regular attendance.
Illness - Injury	If you are not able to learn for a short period (up to 7 days), you can choose to change the days of lessons (see "validity of lessons") If you are seriously ill or injured and can proove it, it becomes a <i>force majeure</i> case . The two parts are <i>are bound</i> for the duration of the package choosen by student.
Refund policy	If at this time, one part has to give back money to the other, the rule " <i>end of month + 45 days</i> " apply.
Force majeure	In case of <i>force majeure</i> (unexpected event related at least in local newspaper which makes impossible for the student any attendance to classes and without real probablility of change), the contract is ended and money is given back. In case of <i>force majeure</i> from teacher, Fairlingua, does it's best within 7 days to find another teacher. The validity of package is extented accordingly.